Go to the [http://www.cuny.edu](http://www.cuny.edu) and click on Log-in.
If this is your first time at this site, you must register and create a Portal account. (Go to Page 4).

If you already have a Portal account, type your Portal Username and Password here.

If you already have a Portal account and forgot your Password, click here. (Go to Page 3.)
If you know your Username, type it in the Username box. If you do not receive your new Password within an hour, contact the IT Help Desk. If you forgot your Username, contact the IT Help Desk for assistance.

### Password Reset

Enter your Username below. If it matches an existing account we will e-mail a new password to your registered e-mail address.

Username: 

E-mail Password

### IT Help Desk

HelpDesk@bcc.cuny.edu

718-289-5970

Colston Hall, Room 806
Click on the Student option
Enter your Last Name, Social Security Number and Date of Birth as they appear in your official school records. Then click the Next button.

User Validation

Transmitting information on the registration page is performed using secure encryption protocols. When creating a CUNY Portal account the social security number you provide must match the number on file in our University's student or human resource information systems. You will never be asked to provide your number again for Portal access nor do we store it outside our existing systems. If you are experiencing difficulties registering please contact your college help desk or personnel office to assist you.

Last Name: 

Social Security Number:  
Enter your Social Security Number without spaces or dashes (for verification purposes only)

Date of Birth: 

Enter your birthdate in the following format: mm/dd/yyyy
On this screen, verify the information you have typed in is correct. If it is correct, click the Confirm button.
Choose a **Password** at least 6 characters long, and type it in twice.

Note your **Portal Email** address. This is the email where a new **password** is sent to you if you forget the original one.

Click on the Save button.
Successful Registration

If your registration is successful, you will be asked to log in again with your new username and password.
CUNY Portal Frequently Asked Questions

1. Where is the CUNY portal on the BCC web site?
   Log into your OSSES homepage at https://wa01.bcc.cuny.edu. Select the CUNY portal link under the Enrollment Tools folder.

2. Where is the CUNY portal on the CUNY web site?
   www.cuny.edu

3. How do I get a portal account?
   At the CUNY homepage (www.cuny.edu), click on “Log In” link followed by the “Register Now!” link.

4. Do I create my own username and password or does CUNY assign one to me?
   CUNY provides a default username, which the user can use or create a unique username. We recommend that you create a username that you are most likely to remember.

5. Who do I call if I have trouble creating the account or if the information I entered cannot be validated?
   Please check if the following information is correct:
   
<table>
<thead>
<tr>
<th>Is this information correct?</th>
<th>How do I check if this is correct?</th>
<th>If my information is incorrect, how do I resolve it?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date of Birth</td>
<td>Click on the “What is my e-Mail ID/Password” link on the OSSES homepage and provide the required information. If your date of birth is incorrect, you will get an error message.</td>
<td>If you are a new student this semester, please contact the Admissions Office at <a href="mailto:admission@bcc.cuny.edu">admission@bcc.cuny.edu</a> or at (718) 289-57895. They are located at Loew Hall, Room 224.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>If you are not a new student this semester, please contact the Registrar’s Office at (718) 289-5710. They are located at Colston Hall, Room 513.</td>
</tr>
<tr>
<td>Name</td>
<td>Look at the Name field on my OSSES eSIMS PIN Number link.</td>
<td></td>
</tr>
<tr>
<td>SSN</td>
<td>Click on the “What is my e-Mail ID/Password” link on the OSSES homepage and provide the required information. If your SSN is incorrect, you will get an error message.</td>
<td></td>
</tr>
</tbody>
</table>

6. I do not remember if I created a portal account.
   To check if you created a portal account:
   a) Click on the Register Now! Link on the CUNY portal.
   b) Complete the required information.
   c) You will get an error message “You have already registered.”
   d) If you have created a portal account but do not remember your CUNY portal username, please contact the I.T. HelpDesk at HelpDesk@bcc.cuny.edu or (718) 289-5970. They are located in Colston Hall, Room 806.
7. What do I do if I forgot my portal password?
   On the CUNY portal Login screen:
   a) Click on the “Forgot Your Password?” link.
   b) Provide your username to reset your password, which will be sent to your registered CUNY portal e-mail account.
   c) If you do not receive your new password within an hour, please contact the I.T. HelpDesk at HelpDesk@bcc.cuny.edu or (718) 289-5970. They are located in Colston Hall, Room 806.

8. What do I do if I forgot my portal username? Or if the email address I used is no longer active?
   Please contact the I.T. HelpDesk at HelpDesk@bcc.cuny.edu or (718) 289-5970. They are located in Colston Hall, Room 806.

9. After I create my portal account, how do I log in to eSIMS, DegreeSolutions and Blackboard?
   On the “My Page” tab, which is your default page, click on the eSIMS link, Student Advisement/DegreeAudit link (for DegreeSolutions) or Blackboard link.

10. What is the “My Page” tab on the portal and how do I access it and get the best value from it?
    The “My Page” tab on the portal will give you access to all the CUNY applications, such as eSIMS, DegreeSolutions and Blackboard. It is your default page once you log into the CUNY portal. You will be able to register for classes, look at your DegreeSolutions audit to make sure you are completing your degree requirements and access your Blackboard course content. Please feel free to explore your other CUNY applications by clicking on the available links.

11. What do I do if my eSIMS homepage is not set for Bronx Community College?
    After you log into the CUNY portal, click on “My Profile” and make sure that your:
    - Primary College is set to BCC
    - Primary CUNY Role is set to STUDENT
    - e-mail address is set to your BCC e-mail address

    If your information is incorrect, click on the Modify button:
    - Set your Primary College to BCC and click on the Save button
    - Set your Primary CUNY Role to BCC and click on the Save button
    - Set your e-mail to your BCC e-mail account and click on the Save button

    If you do not see BCC as a selection:
    - Contact the I.T. HelpDesk at HelpDesk@bcc.cuny.edu or (718) 289-5970. They are located at Colston Hall, Room 806.

12. Is creating a portal account secure?
    Yes, it is secure. The CUNY portal and its various applications use an encryption protocol.

13. What is the deadline for setting up my portal account?
    It should be created as soon as possible. As of July 15, 2008, all students will only be able to access their eSIMS homepage through the CUNY portal.